10 Questions



- 1. Value Proposition: Where does AI fit? Automation might be the first thing that springs to mind, but AI's magic lies beyond just that. From uncovering hidden business insights to creating bespoke customer experiences, where do you envision AI creating the most value for your organization?
- 2. **Data Your AI Fuel:** The efficacy of AI depends on the quality and relevance of the data it feeds on. Are you sitting on a goldmine of data? And if so, how are you refining it for optimal AI application?
- 3. Data Ethics: How are you keeping it fair and safe? AI, in its sheer capability, can inadvertently magnify biases or breach data privacy. It's pivotal to question how you'll guard against these pitfalls, ensuring your AI models are ethical and safeguard user privacy.
- 4. **Talent: Do you have the right minds on board?** Al's implementation might necessitate new hires, or it could mean upskilling your present team. Are you equipped to cultivate or acquire the necessary talent?
- 5. **Employee Transformation:** Al doesn't just change systems; it alters job roles. As the orchestrator of your company's symphony, how will you ensure the smooth transition of roles and responsibilities in an Al-driven environment?
- 6. **Implementation Pathway:** Would a tailored in-house solution suit you best? Or perhaps a collaborative external partnership? Or is an off-the-shelf software more your speed? Choosing the right method of AI deployment is crucial.
- 7. **Defining Success:** Beyond the buzz and hype, it's vital to set tangible metrics. How will you gauge your AI's effectiveness and ROI?
- 8. **Transparency: Is your AI a black box?** Stakeholders, be it your customers or employees, will demand clarity on how AI-driven decisions are made. Are you prepared to provide this transparency?
- 9. **Regulatory Acumen:** As AI propels forward, so does the web of regulations surrounding it. Keeping abreast of these, how will you ensure continual compliance?
- 10. **Fostering an Al-ready Culture:** A truly Al-optimized organization thrives on a culture of continuous learning, innovation, and resilience in the face of failure. How will you instill and nurture these values?

10 Questions Every Leader Needs To Ask About AI | Bernard Marr